Resident Rights

As a resident, you have the right to…

Be free from abuse, neglect, exploitation, and chemical or physical restraints.
A safe and clean living space.
Wear your own clothing and determine your own dress and hairstyle.
Furnish and decorate your room.
Have a room that you can physically access.*
Have a choice of roommates when you must share rooms.*
Be able to lock your room with only appropriate staff having keys to your door.*
Keep and control your own personal property. You should be provided a separate storage area in your living area with at least one locked cabinet or drawer for keeping your personal property.
Have access to food at any time.*
Receive a diet that is consistent with any religious or health-related restrictions.
Have the freedom and support to control your schedule and activities.*
Practice the religion of your choice or abstain from religious practices.
Exercise your rights as a citizen, including your right to vote.
Refuse to perform work for the facility, unless hired by the facility and paid a fair wage.
Privacy of living space, treatments, written and telephone communications, visits, and meetings.
Be visited by, and meet privately with, your family, the ombudsmen, other advocates, or your physician at any time.
Be visited by, and meet privately with, others of your choosing at any time with reasonable limits.
Organize and take part in resident and family groups.
Be treated with courtesy, dignity, and respect.
Be spoken to in a language you understand.
Voice complaints without the fear of negative reactions.
Receive a response to any request within a reasonable amount of time.
A prompt response from the facility to any request and a written response for grievances or complaints.
Join in social and community activities.
Refuse medical treatments or limited diets based on an informed decision.
Choose your own physician, dentist, pharmacy, and other health related services or professionals.
Participate in developing, reviewing, and updating your Negotiated Service Agreement (care plan).
Receive a copy of your entire admission agreement.
Have personal and clinical records kept current and private; and be provided immediate access to your records upon request, or copies within 2 business days.
Manage your personal money. The facility cannot require you to deposit your personal money with them. If you give the facility permission to manage your money, they must keep a written record of all money spent and received.
Keep and control your personal needs allowance and your share of cost.*
Receive a written notice of any fee changes and be given the opportunity to negotiate those fees before they are put into effect.
Have your money forwarded to your estate if you die.
Be informed about the formulation of an advance directive.
View the results of the most recent facility survey.
Be discharged only for medical reasons, your welfare, the welfare of the other residents, or non-payment.
Appeal any involuntary discharge, except for non-payment, with the Department.

If you have concerns about your rights, please contact _____.

If you feel the issue was not, or cannot be, resolved by the person named above, please contact any of the following:

	Idaho Ombudsmen for the Elderly	Adult Protective Services
Boise/Nampa/Caldwell Area	(208) 898-7060	(208) 898-7060
Coeur d'Alene Area	(208) 667-3179	(208) 667-3179
Idaho Falls Area	(208) 522-5391	(208) 522-5391
Lewiston/Moscow Area	(208) 743-5580	(208) 743-5580
Pocatello Area	(208) 233-4032	(208) 233-4032
Twin Falls Area	(208) 736-2122	(208) 736-2122
DisAbility Rights Idaho	1-866-262-3462	
State of Idaho Ombudsmen for the Elderly	(208) 577-2855	
National Alliance for the Mentally Ill	(208) 242-7430	
Division of Licensing & Certification	(208) 364-1962	

IDAHO DEPARTMENT OF HEALTH & WELFARE

* For residents whose care is paid for by Medicaid