



BRAD LITTLE – Governor
JULIET CHARRON – Director

IDAHO DEPARTMENT OF HEALTH & WELFARE

SASHA O'CONNELL – Deputy Director
Division of Medicaid
P.O. Box 83720
Boise, Idaho 83720-0009
PHONE: (208) 334-5747
FAX: (208) 364-1811

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To: Behavioral Health Providers

From: Sasha O'Connell, Deputy Director

Subject: Behavioral Health Claims

Clarification and guidance for providers of inpatient, outpatient, and professional behavioral health claims submitted to Gainwell Technologies (GWT) and Magellan Healthcare.

All providers enrolled with psych/mental health, psychiatric/mental health, addiction medicine, addiction psychiatry specialty types, billing for behavioral health services or internal addiction services, including services for adults, child/adolescent, family, chronic illness, community, geropsychiatric, and forensic psychiatry, **are required to bill the BH MCO (Magellan) for services unless the billing criteria outlined below applies.**

GWT will deny with denial “IBHP Coverage/Submit claim to MCO” for claims submitted that do not meet the criteria provided.

Behavioral Health Provider types include and are not limited to:

- Psychiatrists
- Physicians
- Physician Assistants
- Nurse practitioners

Inpatient Facility services billed on a UB-04

- Primary behavioral health diagnosis ***not*** identified in the [IBHP Diagnosis Codes](#), and/or
- Any room & board revenue code(s) ***not*** identified in [Magellan's Covered Revenue Code List](#)

Outpatient Facility services billed on a UB-04:

- CPT®/HCPCS code(s) in [Magellan Idaho Behavioral Health Plan - Fee Schedule](#), following the [Provider Handbooks - Magellan of Idaho - Liferay DXP](#) guidance and
- Primary behavioral health diagnosis not identified in the [IBHP Diagnosis Codes](#)
- Emergency Room services
- ECT claims (90870) and any subsequent same-day line-item billing
- Ambulance Claims

*Telehealth/Virtual Audio-Video claims for BH services must bill using 99XXX evaluation and management codes with an FQ or GT modifier.

Professional services billed on a CMS-1500:

- CPT®/HCPCS code(s) in [Magellan Idaho Behavioral Health Plan - Fee Schedule](#), following the [Provider Handbooks - Magellan of Idaho - Liferay DXP](#) guidance and/or
- Primary behavioral health diagnosis *not* identified in the [IBHP Diagnosis Codes](#),
- J or Q code claims, and any subsequent same-day line-item billing
- Pharmacy (NDC) claims
- Occupational and Physical Therapy, and Speech-Language Pathology

Providers Excluded from BH Claims Billing Guidance

- Indian Health Services
- Schools Based Services when the school NPI is listed as the Rendering Provider
- Social workers providing pregnancy-related services as defined in the Behavioral Health and Social Services, Idaho Medicaid Provider Handbook
- Providers of waiver services (including ICF/IDD)
- Home Health and Hospice services
- Skilled Nursing Facility
- FQHC/RHC for primary care services

All providers with claims applicable to any of the guidance scenarios above, billed July 1, 2024, or after will see reprocessing of claims, timely filing will be waived during this transition (7/1/24- current) for all claims billed timely to MCO or GWT systems. If you have billed claims to GWT that should have been billed to Magellan Healthcare, please follow guidance provided in their provider alert or outreach to Idahoprovider@magellanhealth.com for support with timely filing and other concerns.

All behavioral health providers enrolled with **Magellan Healthcare** billing [Magellan of Idaho Behavioral Health Covered Services](#) and following the [Provider Handbooks - Magellan of Idaho - Liferay DXP](#) guidance, should utilize the billing guidance outlined below to support timely claims processing.

Inpatient Facility services billed on a UB-04

- Primary behavioral health diagnosis identified in the [IBHP Diagnosis Codes](#), and
- Revenue code(s) identified in [Magellan's Covered Revenue Code List](#)

Outpatient Facility services billed on a UB-04:

- Primary behavioral health diagnosis identified in the [IBHP Diagnosis Codes](#),

*Telehealth/Virtual Audio-Video claims for BH services must bill using 99XXX evaluation and management codes with an FQ or GT modifier.

Professional services billed on a CMS-1500:

- Primary behavioral health diagnosis identified in the [IBHP Diagnosis Codes](#),

Magellan will be sending a provider alert with more information to support this process. Behavioral Health Providers with billing inquiries can contact Magellan Healthcare at idahoprovider@magellanhealth.com.

Please review the Idaho Medicaid Provider Handbook - Behavioral Health and Social Services for additional billing questions.

Magellan's Covered Revenue Code List	
Codes	Description
1000	Behavioral health accommodations-General
1001	Residential Treatment - psychiatric
1002	Residential Treatment - chemical dependency
114	Room and Board Private - Psychiatric
116	Room and Board Private - Detoxification
118	Room and Board Private - Rehabilitation
124	Room and Board Semiprivate - Psychiatric
126	Room and Board Semiprivate - Detoxification
128	Room and Board Semiprivate - Rehabilitation
134	Room and Board - Psychiatric
136	Room and Board - Detoxification
144	Room and Board Deluxe Private - Psychiatric
146	Room and Board Deluxe Private - Detoxification
148	Room and Board Deluxe Private - Detoxification
154	Room and Board Ward - Psychiatric
156	Room and Board Ward - Detoxification
192	Subacute Care - Level II
193	Subacute Care - Level III
194	Subacute Care - Level IV
204	Intensive Care of Unit - Psychiatric
206	Intensive Care of Unit - Intermediate

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Thank you for your continued partnership and for serving Idahoans covered by the Idaho Medicaid program.

The content of this guidance document is not new law but is an interpretation or application of existing law prepared by the Idaho Department of Health and Welfare to supply clarity to the public about existing requirements under the law. This document does not bind the public, except as authorized by law or as incorporated into a contract. For additional information or to provide input on this document, contact the Division of Medicaid by emailing MCPT@dhw.idaho.gov or by calling 888-528-5861.