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MEDICAID INFORMATION RELEASE MA26-01 AMENDED

To: Medicaid Providers

From: Sasha O'Connell, Deputy Director

Subject: Managed Care Provider Enrollment with The State Medicaid Agency Medicaid Enterprise System (MES) Delay

Under federal rule and the Social Security Act, Idaho Medicaid is required to enroll managed care providers with the State Medicaid Agency Medicaid Enterprise Systems (MES) and execute a provider agreement. The state would then send this enrollment file to the Managed Care Organizations (MCOs) to be used for MCO vendor provider enrollment.

This information release is to notify providers that completion of the first phase of provider enrollment will be delayed to **April 1, 2026**.

Background

Please review information release [MA24-01 Managed Care Provider Enrollment](#) for relevant background on this issue.

Next Steps

Providers with provider specialties and taxonomies listed in the Provider Handbook MUST enroll with Idaho Medicaid MES vendor Gainwell Technologies (GWT) to be paid by Medicaid. All providers listed must enroll, even in instances where a provider may bill Medicare as the primary payer, or when there is any Medicaid cost sharing.

[Provider specialties and taxonomies](#) NOT listed in the [Provider Handbook](#) are NOT required to enroll at this time. They will be required to enroll at a later date.

Indian Health Service providers will not be required to enroll as they are not required to contract with MCOs.

Providers, depending on provider type and specialty, may enroll fully with Medicaid **OR** they may enroll as an Ordering, Referring, Prescribing (ORP) provider with GWT. ORP is an enrollment option for providers to be enrolled with Medicaid, without enrolling into the traditional Medicaid program, also known as Fee-for-Service (FFS). Some provider types are only able to enroll as ORP at this time.

Some Medicare Medicaid Coordinated Plan (MMCP) providers, who support the duals programs, including MMCP and/or Idaho Medicaid Plus (IMPlus), will likely want to fully enroll with Medicaid, to provide services to traditional Medicaid members, such as Home and Community Based Services (HCBS).

For resources to support you in either a New Enrollment or ORP Enrollment, please visit the [Prospective Providers and Enrollment](#) resources page on www.idmedicaid.com.

[Frequently Asked Questions](#)

Q: How do I start enrollment?

A: Providers must first create a Trading Partner Account (TPA). Gainwell Technologies has created a [TPA Provider Not Yet Enrolled Registration Guide](#).

Different provider types have different enrollment processes. The Gainwell Technologies website has a page dedicated to Provider Enrollment. Please find the Provider Enrollment Checklists and the Provider Enrollment User Guides on the [Prospective Providers and Enrollment page](#).

Q: Once I have started my application, is there a time limit to complete it?

A: Yes, once the application process begins, you have 14 days to add to or submit your application before it is cancelled and deleted. The two-week timeout resets every time you login and save new changes within the application.

Q: Can I enroll as an ORP and change to fully enrolled at a later date?

A: Yes. Conversion of your ORP enrollment record to an individual pay-to, or to affiliate you with a Group is a simple process. A user guide for the ORP conversion can be found on our website.

Q: Who do I call if I have additional questions or experience issues with any part of the enrollment process?

A: Please reach out to the Gainwell Idaho Provider Enrollment Team via Email - IDProviderEnrollment@gainwelltechnologies.com
Or call a Gainwell Provider Services Representative with general Provider Enrollment questions (toll free) 866-686-4272, option 1.

For general questions about managed care please reach out to the following:

Non-emergent Medical Transportation (NEMT)

Email: MedicaidTransport@dhw.idaho.gov

Phone: 800-296-0509

Dental

Email: MedicaidDental@dhw.idaho.gov

Phone: 208-364-1824

Idaho Behavioral Health Plan (IBHP)

Email: IBHP@dhw.idaho.gov

Phone: 855-202-0983

Duals

Email: IdahoDuals@dhw.idaho.gov

Phone: 888-528-5861

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The content of this guidance document is not new law but is an interpretation of existing law prepared by the Idaho Department of Health and Welfare to supply clarity to the public about existing requirements under the law. This document does not bind the public, except as authorized by law or as incorporated into a contract. For additional information or to provide input on this document, contact the Division of Medicaid by emailing MCPT@dhw.idaho.gov or by calling 888-528-5861.