



IDAHO DEPARTMENT OF HEALTH & WELFARE

BRAD LITTLE – Governor
JULIET CHARRON – Director

SASHA O'CONNELL—DEPUTY DIRECTOR
450 West State Street, 10th Floor
P.O. Box 83720
Boise, Idaho 83720-0036
PHONE 208-334-5500
FAX 208-334-6558

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To: Pharmacies And Pharmacists

From: Sasha O'Connell, Deputy Director

Subject: Clarification On Claim Submission Expectations

Pharmacists are required to verify the clinical appropriateness of every prescription prior to dispensing, including confirming that the prescription meets requirements for payment. Idaho Medicaid is issuing this information release as a reminder that enrolled pharmacies and pharmacists are required to remain fully aware of Medicaid policy and to actively ensure compliance regardless of prescriber actions or Medicaid Enterprise System edits. Receiving a paid claim from Idaho Medicaid does not guarantee that a prescription is appropriate to dispense.

Idaho Medicaid also reminds pharmacists that the professional dispensing fee paid on each claim reflects specific expectations that include but are not limited to:

- Verifying the member's eligibility and coverage.
- Performing thorough drug use reviews.
- Reviewing and adhering to the preferred drug list.
- Comprehensive counseling to the member for every prescription.

Submitted and paid claims not in alignment are subject to recoupment.

Thank you for participating in the Idaho Medicaid program and for working with us to ensure the accuracy and integrity of paid Medicaid claims.

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The content of this guidance document is not new law but is an interpretation or application of existing law prepared by the Idaho Department of Health and Welfare to supply clarity to the public about existing requirements under the law. This document does not bind the public, except as authorized by law or as incorporated into a contract. For additional information or to provide input on this document, contact the Division of Medicaid by emailing MCPT@dhw.idaho.gov or by calling 888-528-5861.