

GRIEVANCE RESPONSE RECORD

Section 39-3516(11), Idaho Code gives the resident the right to voice grievances without being discriminated against or facing reprisal for voicing the grievance. Such grievances may be about any concern the resident may have, but will generally be about the quality of care provided, the failure to provide care, or the behavior of other residents. The provider must make prompt efforts to resolve the grievance, including giving a written response to the resident who voiced the concern.

Resident Name:
Date of Grievance:
Description of Grievance:
Date of CFH Provider's Response:
How the Grievance was Resolved or How the Provider Attempted to Resolve the Grievance:
CFH Provider Signature:
Resident Signature: